




Handset Operations

Listed below are the instructions for basic phone operations:

Sigma 7 (Σ^7)

- To place a call remove the handset from the cradle, press <On>, and dial the desired number
- To answer an incoming call, remove the handset from the cradle and press <On> for 1 second
- Press <Flash> to place the call on hold in preparation for call transfer. To return to the existing call, press <Flash> again.
- To end a call press <Off>

DECT 1.9 GHz Cordless

- To place a call remove the handset from the cradle and dial the desired number, press 
- To answer an incoming call, remove the handset from the cradle and press 
- To "Flash" or place the call on hold, press the #R button. To release the hold and restore the call, press the #R button again
- To end a call press 

International Communications Group
230 Pickett's Line
Newport News, Virginia 23603
Phone: 757.947.1030
Fax: 757.947.1035
Customer Support: 757-947-1030 option 5

BOMBARDIER



BOMBARDIER
GLOBAL 5000

Cabin Communication System

Telephone & Fax Quick Start Guide



Model applicability:
Global 5000
Global Express XRS

BOMBARDIER
GLOBAL EXPRESS^{XRS}



Air to Ground Calls

To place a call from the aircraft to the ground, take the handset off hook and dial the number as follows:

00 + Country Code + Area/City Code + Number

NOTE:

Calls will automatically route via the Iridium Satellite Network if available. Should all Iridium channels be in use or unavailable, the call will be routed via the Inmarsat Satellite Network. Please note that this is a higher cost medium. Voice prompts will indicate the selected medium during call setup.

To dial from the aircraft to the ground directly using Inmarsat option, take handset off hook and dial the number as follows:

**00 + Country Code + Area/City Code + Number

Air to Ground Fax

To send a fax from the aircraft to the ground:

1. Load paper into the fax machine following manufacturer's instructions
2. Dial the number as follows:

00 + Country Code + Area/City Code + Fax Number

3. Press "Send"

In-Plane Extensions

Aircraft In-Plane

Extension Details

Avery Label 6578

Or equivalent

In-Plane Features

To call from one extension to another extension within the aircraft:

To call another extension within the aircraft: Take the handset off hook, press <On>, and dial the three-digit number for the extension you wish to call.

Example: To call from extension 705 to extension 702. From extension 705, take the handset off hook, press <On>, and dial 702

To transfer a call to another extension within the aircraft:

1. Place caller on-hold by pressing "Flash" key on handset
2. After receiving dial tone, dial the three-digit extension number for the extension you wish to call
3. Once the called extension is answered announce your intention to transfer the call, then hang-up your handset—if the called extension is not answered, simply press "Flash" key to return to the existing call

To conference a second extension into the current call:

1. Place the caller on-hold by pressing "Flash" key on the handset
2. After receiving a new dial tone, dial *81, you should hear a double "beep", then enter the three-digit extension you wish to call
3. Once the called extension is answered, announce your intention to conference the call, then press "Flash" key
4. All three extensions will then be in conference. Any member may leave the conference at any time by simply hanging up

To activate/deactivate call forwarding from one extension to another extension:

To **Activate**, dial *85037xx from the telephone to be forwarded, where 7xx is the three-digit extension number of the target extension

Example: To forward calls from extension 705 to extension 702. From extension 705 you would dial *8503702, wait for confirmation tone and hang-up

To **Deactivate**, dial *85047xx from the extension that is currently forwarded, where 7xx is the three-digit extension number of the extension that is currently forwarded

Example: To cancel call forwarding of calls from extension 705 to extension 702. From extension 705 dial *8504705, wait for confirmation tone and hang-up

Ground to Air Calls

Service Provider

Aircraft Contact Details

Avery Label 6578

Or equivalent

Ground to Air Fax

To send a fax to the aircraft from the ground:

1. Dial the aircraft fax number assigned by the Service Provider
2. Press "Send" on the fax machine to begin the fax transmission as required

NOTE: Ground to Air fax dialing will vary based on the Service Provider