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SERVICE INFORMATION LETTER

DL-950 Data Loader (DL-950), PN G7226-01 and -02; Release of Gables Service Bulletin, Publication Number G7226-01-34-04 and G7226-02-34-04, Modification (MOD) F to the DL-950

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SERVICE INFORMATION LETTER

Transmittal Information

Publication Number D201111000038

Summary

This is the INITIAL release.

Revision History

This service information letter has had no revision(s) as shown in Table 1.

Table 1. Revision History

Revision Number	Revision Date
0	14 Dec 2011

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SERVICE INFORMATION LETTER

1. General Information

A. Effectivity

- (1) This service information letter is applicable to the operators of the DL-950, PN G7226-01 and -02, manufactured by Gables.

B. Reason

- (1) The purpose of this service information letter is to inform operators that Gables, manufacturer of the DL-950, has issued Gables Service Bulletin, Publication Numbers G7226-01-34-04 and G7226-02-34-04, MOD F to the DL-950. MOD F makes changes to the DL-950 that address the circuit design that prevents communication to be established between the data loader and flight management computer. This results in either the navigational or aircraft database not loading.

(2) Background

- (a) MOD F is the result of an investigation by Honeywell into customer reports of problems loading the navigational or aircraft database or both. The problem occurs in some installations after installing the DL-950 into GEXs and G-5000s with integrated avionics computers (IAC)s having hardware MOD U.
- (b) Installations with three FMCs or IACs having long cable lengths (50 feet [15.2 meters] or more) between the DL-950 and the FMSs or IACs are the most susceptible to the problem addressed by MOD F. Most reports of the problem have come from Bombardier GEX and G-5000 operators, with or without IAC MOD U incorporated on one or all IACs.

(3) Solution

- (a) Honeywell will be upgrading all DL-950s, PN G7226-01 and PN G7226-02, in the Spares Exchange (SPEX) pool with MOD F.
- (b) Operators who believe they are experiencing the problem addressed with MOD F need to contact their Honeywell field service engineer. If the Honeywell Field Service Engineer determines that MOD F addresses your data loading issue, Honeywell will provide a SPEX DL-950 free of charge.
- (c) If you need help identifying a Honeywell Field Service Engineer to evaluate the need to upgrade your DL-950 to MOD F, contact the Technical Operations Center at one of the numbers below:

TEL: 1-800-601-3099 (U.S.)
TEL: 1-602-365-3099 (International)
FAX: 1-602-365-3343
Email: AeroTechSupport@Honeywell.com.